SERVICE HOTLINE

**REFERENCE NUMBER**: 145/2015

5 October 2015

## UPDATE ON PROBLEMS WITH EQUITY MARKET END OF DAY DATA PRODUCTS ON WED 30 SEP 2015

Due to a severe technical problem on the evening of Wednesday, 30 September 2015, the JSE was unfortunately not able to successfully produce the monthly Equity Market statistical data records.

This problem also unfortunately impacted the production, and delayed the delivery, of the daily Equity Market records for that trading day. The daily data records were provided at 1:30 am the next morning.

In addition, the problems also impacted the production of the monthly Statistical data records for the Namibia Stock Exchange.

The JSE has identified the root cause of the problems and will be implementing corrective measures to try mitigate this specific type of problem from happening again.

The JSE is still in the process of creating the monthly data records for the benefit of the subscribers to these data records. Data subscribers will be notified either by written notice or by SMS once these monthly data records are available.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

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Johannesburg Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

### Market / Service: JSE Equity Market End of Day Dissemination service

Environment(s): Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or customersupport@jse.co.za

### Issued By:

Neil Vendeiro Market Data